

# Responsible Service of Alcohol (RSA) Course

An accredited, one-day course that allows you to work in a variety of hospitality establishments



The Illawarra Business College



Our **SITHFAB002 Provide Responsible Service of Alcohol** course is a one-day, workshop-style training course for everyone wanting to work in the licensed premises industry.

Responsible practices must be undertaken wherever alcohol is sold or served, including where alcohol samples are served during on-site product tastings. This unit, therefore, applies to any workplace where alcohol is sold or served, including all types of hospitality venues, packaged liquor outlets and wineries, breweries and distilleries.

The unit applies to all levels of sales personnel involved in the sale, service and promotional service of alcohol in licensed premises. Those selling or serving alcohol may include food and beverage attendants; packaged liquor sales persons selling in person, over the phone or online; winery, brewery and distillery cellar door staff; and supplier sales representatives. The unit also applies to security staff who monitor customer behaviour and to the licensee who is ultimately responsible for responsible service of alcohol (RSA) management.

The unit incorporates the knowledge requirements, under state and territory liquor licensing law, for employees engaged in the sale or service of alcohol

You will learn to:

- Sell or serve alcohol responsibly.
- Assist customers to drink within appropriate limits.
- Assess alcohol-affected customers and identify those to whom sales or service must be refused.
- Refuse to provide alcohol

Candidates who wish to obtain a Statement of Attainment may pay an additional \$30 for this service.

The Illawarra Business College also offers courses in RCG (Responsible Conduct of Gaming) and Food Safety Supervisor. Enquire about combining courses and saving money.



RSA courses are run at various times each month in Bankstown and at various other venues across NSW. For details and enrolment in the next available course phone Debbie at: The Illawarra Business College on 02 9791 6555.

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APPROVED TRAINING PROVIDER RSA and/or RCG courses in NSW 2020/21